

AMP Capital COVID-19 Customer Survey
TERMS AND CONDITIONS

- 1) Information on how to enter and the prize(s) form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
- 2) The promoter is AMP Capital Shopping Centres Pty Limited (ABN 13 001 595 955) of 33 Alfred Street, Sydney NSW 2000 AUSTRALIA ("**Promoter**").
- 3) Entry is only open to Australian residents. Entrants under 18 years old must have parental/guardian approval to enter and further, the parent/guardian of the entrant must read and consent to these Terms and Conditions. Parents/guardians may be required by the Promoter to enter into a further agreement as evidence of consent to the minor entering this promotion.
- 4) Employees (and their immediate families) of the Promoter, AMP Capital Shopping Centres, tenants and their employees of the promoter and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
- 5) Promotion commences on Thursday 7th May 2020 and ends at midnight on Thursday 14th May 2020 ("**Promotional Period**").
- 6) To enter, individuals must complete the following steps during the Promotional Period:
 - a) Answer all required questions in the customer survey regarding COVID-19 and shopping behaviours
 - b) Winners will be chosen on the quality of their answers to the open-end questions.
 - c) Provide contact details when requested to be automatically entered into the promotion
- 7) Incomplete, indecipherable, or illegible entries will be deemed invalid.
- 8) Only one (1) entry permitted per person.
- 9) The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
- 10) If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
- 11) The winners will be chosen at AMP Capital Shopping Centres, 33 Alfred Street, Sydney, NSW 2000, on 29th May 2020 at 12.00pm midday ("**Draw**"). The Promoter may choose additional reserve entries and record them in order in case an invalid entry or ineligible entrant is chosen. An entrant does not need to be in attendance at the Draw in order to win a prize.
- 12) Winner(s) will be notified by email and/or phone within two (2) business days of the Draw.
- 13) The Promoter's decision is final and no correspondence will be entered into.
- 14) The first two valid entries chosen from each participating shopping centre under AMP Capital Shopping Centres Pty Limited will each win a gift card valued at \$100. Gift cards will be generated for the specific shopping centre you provided feedback on, or in the instance that the specific shopping centre does not generate their own gift cards an alternative gift card will be provided.

15) Participating shopping centres are outlined below:

Shopping Centre Name	Address
Bayfair Shopping Centre	Maunganui Rd, Mount Maunganui, Tauranga 3116, New Zealand
Botany Town Centre	588 Chapel Road, East Tamaki, Auckland, New Zealand 2016
Casula Mall	1 Ingham Dr, Casula NSW 2170
Centre City Shopping Centre	11 Gill Street, New Plymouth 4310, New Zealand
Merivale Mall	189 Papanui Road, Merivale, Christchurch 8014, New Zealand
The Palms Shopping Centre	Cnr New Brighton & Marshland Rd, Christchurch 8061, New Zealand
Dapto Mall	75-87 Princes Highway, Dapto, NSW, 2530
Marketown Shopping Centre	23 Steel Street Newcastle West NSW 2302
Marrickville Metro	34 Victoria Road Marrickville NSW 2204
Macquarie Shopping Centre	Cnr Herring Rd &, Waterloo Rd, North Ryde NSW 2113
Northbridge Plaza	79/113 Sailors Bay Rd, Northbridge NSW 2063
Royal Randwick Shopping Centre	73 Belmore Rd, Randwick NSW 2031
Stud Park Shopping Centre	Cnr Fulham and Stud Rds Rowville VIC 3178 AUSTRALIA
Malvern Central Shopping Centre	110-122 Wattletree Road, Malvern VIC 3144
Gasworks Plaza	76 Skyring Terrace, Newstead QLD 4006
Indooroopilly Shopping Centre	322 Moggill Rd, Indooroopilly QLD 4068
Pacific Fair Shopping Centre	Corner of Hooker & Sunshine Boulevard, Broadbeach QLD 4218
Brickworks Centre	107 Ferry Rd, Southport QLD 4215
Karrinyup Shopping Centre	200 Karrinyup Road, Karrinyup, Perth WA 6018
Ocean Keys Shopping Centre	36 Ocean Keys Boulevard Clarkson WA 6030

16) The following conditions apply to the prize(s):

- a) [Australian prize conditions](#)
- b) [New Zealand prize conditions](#)
- c) Gift cards will be generated for the specific shopping centre you provided feedback on, or in the instance that the specific shopping centre does not generate their own gift cards an alternative gift card will be provided. For any alternative gift cards, additional Ts & Cs may apply.

17) If a winner is under the age of 18 years, the prize will be awarded to the winner's nominated parent or guardian on the winner's behalf.

18) If for any reason a winner does not claim a prize (or an element of the prize) within three months of the determination of the winner the promotor will select another winner.

19) If any prize (or part of any prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.

20) Total prize pool value is AUD\$2,800 and NZD\$1,200

21) Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.

22) Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited

period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.

- 23) If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
- 24) Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used.
- 25) Entrants agree that they are fully responsible for any materials they submit via the promotion including but not limited to comments, recordings and images ("**Content**"). The Promoter shall not be liable in any way for such Content to the full extent permitted by law. The Promoter may remove or decline to publish any Content without notice for any reason whatsoever. Entrants warrant and agree that:
- (a) they will not submit any Content that is unlawful or fraudulent, or that the Promoter may deem in breach of any intellectual property, privacy, publicity or other rights, defamatory, obscene, derogatory, pornographic, sexually inappropriate, violent, abusive, harassing, threatening, objectionable with respect to race, religion, origin or gender, not suitable for children aged under 15, or otherwise unsuitable for publication;
 - (b) their Content shall not contain viruses or cause injury or harm to any person or entity;
 - (c) they will obtain prior consent from any person or from the owner(s) of any property that appears in their Content;
 - (d) the Content is the original work of the entrant that does not infringe the rights of any third party;
 - (e) they consent to any use of the Content which may otherwise infringe the Content creator's/creators' moral rights pursuant to the *Copyright Act 1968* (Cth) and warrant that they have the full authority to grant these rights; and
 - (f) they will comply with all applicable laws and regulations, including without limitation, those governing copyright, content, defamation, privacy, publicity and the access or use of others' computer or communication systems.

Without limiting any other terms herein, the entrant agrees to indemnify the Promoter for any breach of the above terms.

- 26) As a condition of entering this promotion, each entrant licenses and grants the Promoter, its affiliates and sub-licensees a non-exclusive, royalty-free, perpetual, worldwide, irrevocable, and sub-licensable right to use, reproduce, modify, adapt, publish and display their entry (which shall include Content) for any purpose, including but not limited to future promotional, marketing or publicity purposes, in any media, without compensation, restriction on use, attribution or liability.
- 27) Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
- 28) Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in

these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) taking/use of a prize.

- 29) As a condition of accepting a prize, each winner must sign any legal documentation as and in the form required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form. In the event a winner is under the age of 18, a nominated parent/legal guardian of such person will be required to sign the legal documentation required under this clause on their behalf.
- 30) The Promoter collects personal information ("**PI**") in order to conduct the competition and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at www.ampcapital.com. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. The Privacy Policy also contains information about how entrants may opt out, access, update or correct their PI, how Australian entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. Unless otherwise indicated by the Promoter, the Promoter may disclose personal information to entities outside of Australia (see the Promoter's Privacy Policy for details).