

## Mobility Equipment – Conditions of Use

By booking mobility equipment via [pacificfair.com.au](http://pacificfair.com.au), you agree to adhere to the following terms and conditions of use.

### General Terms & Conditions

1. To be eligible to hire/use mobility equipment\*, the user must provide security against the loan. This may be in the form of a Driver's Licence or other acceptable photographic form of identification. This is used for recording purposes only.
2. The hirer/user takes full responsibility for the mobility equipment whilst on loan, is not to leave the equipment unattended at any time and is liable for any damage to the equipment and the cost of any loss or repairs required.
3. Mobility equipment loaned to customers under 18 years of age must be signed for by their parent/qualified guardian and the parent/qualified guardian must supervise the use of the equipment at all times. Persons under the age of 18 are ineligible for electric wheelchair/scooter hire.
4. Hirers/users of mobility equipment are required to undergo training in the use of the equipment being hired. If the hiring agent believes that the potential hirer/user is unable to use the equipment in a safe manner, he/she reserves the right to refuse to hire to that person.
5. The mobility equipment remains the property of Pacific Fair Shopping Centre at all times and is not to be taken out of the confines of Pacific Fair Shopping Centre.
6. The mobility equipment must be returned at least 30 minutes prior to the centre's closing time. Online bookings are only available no less than two hours before core centre closing time.
7. Customers who fail to arrive later than 30 minutes after their scheduled booking will forfeit their reservation. In this event, Pacific Fair will endeavour to fulfil the customer's required booking, but equipment cannot be guaranteed due to limited availability.
8. Hirers/users agree to abide by the safety requirements of the mobility equipment, including turning off the ignition of powered scooters when stationary and remove the key from the ignition when not on the scooter.
9. Powered scooters and manual wheelchairs are to be used solely for the transportation of one person and passengers (including children) must not be carried.
10. As per the manufacture's recommendations manual, wheelchairs have a maximum carrying capacity of 100kg and powered scooters have a current weight bearing capacity of 129kg.
11. Powered scooters, wheelchairs and strollers cannot be used on escalators or travelators.
12. The hiring agent/centre's representatives must be informed immediately of any accidents or damage that occurs whilst the mobility equipment is on loan.
13. The hiring agent/centre's representative reserves the right to refuse the loan of mobility equipment to any person.
14. It is the responsibility of the hirer to return the equipment to the Concierge desk from where it was originally collected from.

### Indemnity

13. The shopping centre owners/managers/concierge representatives accept no responsibility whatsoever for any injury, loss, damage or inconvenience arising from the use of any mobility equipment supplied directly or indirectly and the shopping centre owners/managers/concierge representatives will accordingly not be liable for any such injury, loss, damage, or inconvenience to the hirer/user or other person whilst the mobility equipment is in the care or control of the hirer/user.

\* Mobility equipment includes, but is not limited to, powered scooters, wheelchairs and strollers.